



INITIAL CONTACT

NDA signing

Onwelo's sales and cyber security managers' representative will contact the customer with regard to Onwelo's approaches and experience in pentesting of web applications and infrastructures.

Before sharing sensitive knowledge between the customer and Onwelo we have to sign an NDA at the arrangement stage to ensure confidentiality.



ESTIMATION OF WORK

Technical arrangements
Scope determination

Based on aggregated knowledge and data from the customer's side, Onwelo will estimate pentest timelines, goals and prepare scenarios based on the customer's expectations and requirements.

Arrangements allow us to identify customer's expectations, identify current pain points and elevate our service to resolve all requirements.



CONTRACT ARRANGEMENTS

Statement of work
Kick-off
Proof of Concept*

After approvals for project goals, scheduling and the financial aspect – contract arrangement is the official start point for the project.

Based on the agreed scope of work and all other determinants, we can start implementing the project. At the customer's request, we will also implement PoC, which will allow you to present selected elements of the service in practice.



INTEGRATION

Implementation
Testing
Review
Production launch

Integration is the most important part of the project. It allows the delivered solutions to be customised as best as possible to ensure expected and effective values for the customer's business processes.

Onwelo's integration team will work together with the customer's teams to integrate infrastructure segments with the selected solution. All integration steps are based on milestones and an agreed schedule of works.



SECURITY SUPPORT 24/7

Monitoring
Incident Response
Daily / weekly / monthly reporting*
Quarterly reporting

Security Support is a service offered by Onwelo's Cyber Security Team which controls the customer's infrastructure to identify potential anomalies and immediately respond to them based on the procedures and policies adopted.

Security Support covers the main services that support the client in managing cybersecurity threats and enable reacting to them in the event of an anomaly. This is a 24/7 service which helps IT / Security teams sleep better :) Onwelo's Cyber Security team will regularly report results for a selected time period with identified anomalies and recommendations to improve the security state of the customer's infrastructure.



ON DEMAND / SCHEDULED WORKS

Pentests
Security scans
Security audits
Security support
Ad hoc reports

Onwelo's purpose is to meet the customer's expectations and deliver selected additional services using an "On demand" model. The customer can order pentests, scans, audits or security support as part of the Cloud Secure Infrastructure service. This allows precise verification of the state of security for the selected infrastructure segment, such as web applications, systems and others

The customer's infrastructure consists of the systems, platforms, applications and many other services which support daily business processes. All of them require their security state to be checked regularly by various approaches like pentests, audits or scanning. Especially if it is required by standards such as ISO 27001, TISAX, PCI DSS and others.

* optional