

CASE STUDIES

FMCG



**Client:**

A German global supermarket chain with over 700 stores located in Poland

Product / Service:

A product management system automating the process of the supply of goods from the supplier to warehouses and from warehouses to stores

Industry:

FMCG

Goals:

To deliver high-performance software for automating the process of ordering and delivering goods from the supplier to client's warehouses and from warehouses to stores (based on stock, forecasting, etc.)

Challenges and **problems**

- ★ Creating an efficient enterprise-class solution
- ★ Preparing a solution concept in compliance with acquired guidelines
- ★ Designing architecture for a complex corporate system
- ★ Supporting the client in the requirement analysis process
- ★ Specifying potential problems that may appear in connection with system expansion
- ★ Limited documentation of analytic processes
- ★ No precise requirements and specification of needs
- ★ No QA team
- ★ No client experience in software development process

Tasks

- ★ Designing the solution architecture
- ★ Assisting the client with requirements analysis
- ★ Software development in compliance with acquired guidelines
- ★ Preparing the deployment process
- ★ Supporting the client during the deployment process
- ★ Developing the project management strategy
- ★ Taking over responsibility for software defects



02.

Client:

German chain of stores offering electronics and home appliances

Product / Service:

Development and maintenance of data warehouses and BIs embedded in the Azure cloud environment

Industry:

FMCG

Goal:

To implement new business functions for the DWH/BI environment and to maintain this environment

Challenges and **problems**

- ★ Takeover of the solution after previous vendor disappeared suddenly
- ★ Undefined ecosystem — no processes responsible for deployment, testing, change management, no environments or platform maintenance processes
- ★ Limited trust in vendors (effect of cooperation with the previous vendor)
- ★ Lack of business and system analysts on the MMS side (difficulty in defining requirements and acceptance of projects)

Tasks

- ★ Requirement analysis
- ★ Solution design
 - Use of Azure cloud components (PAAS, SAAS)
 - Optimizing the solution
- ★ Defining processes supporting the environment
- ★ Process implementation
- ★ Implementation testing
- ★ Deployment





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